

Terms of Use

Sintonia · Eterno amore.

Effective April 21, 2026 · Last updated April 21, 2026

These Terms of Use (“Terms”) govern your use of mysintonia.com and all related pages (the “Site”). By using the Site, joining the waitlist, submitting information, or otherwise interacting with the Site, you agree to these Terms. If you do not agree, please do not use the Site.

1. Who we are

Sintonia (“Sintonia,” “we,” “us,” or “our”) is a dating platform in development, founded by Robin Allard in Jacksonville, Florida. This Site is a pre-launch landing page and waitlist, operated as a sole proprietorship; a limited liability entity is in formation.

2. What the Site is

The Site describes the forthcoming Sintonia product, invites you to join a waitlist, and collects limited information in order to communicate with you about Sintonia. The Site is not the Sintonia product itself, is not open for connection or matchmaking, and is not a therapy, counseling, coaching, or crisis service. Nothing on the Site is professional, clinical, medical, psychological, legal, or financial advice.

3. Eligibility

You represent that you are at least forty-five (45) years old, a resident of the United States, and legally able to form a binding contract. Sintonia is intended only for adults 45 and older. Submissions from outside the United States, or from anyone under 45, are deleted.

4. Waitlist submissions & your information

When you join the waitlist, you submit personal information (email address, name if you provide it, optional short note). You confirm that the information is accurate, that you are the person you claim to be, and that your use of the Site is for your own lawful, personal purposes.

5. What you may not do

You agree not to: (a) access or use the Site if you do not meet Section 3’s eligibility; (b) submit false, misleading, or impersonating information; (c) attempt to access any account, data, or resource that is not yours; (d) scrape, copy, mirror, or

reverse-engineer any portion of the Site; (e) upload or transmit any virus, malware, or malicious code; (f) interfere with the Site’s operation or the experience of other users; (g) use the Site in violation of any applicable law; or (h) use the Site in any way that harasses, threatens, stalks, or endangers any person.

6. Intellectual property

All content on the Site, including the name “Sintonia,” the tagline “Eterno amore,” the visual design, photographs, illustrations, text, sound, and the underlying code, is the property of Sintonia or its licensors, is protected by United States and international copyright and trademark law, and is made available to you for your personal, non-commercial use only. You may not copy, reproduce, distribute, modify, create derivative works from, publicly display, publicly perform, republish, download, store, or transmit any material from the Site without our prior written permission, except for personal viewing.

7. Third-party links and services

The Site may link to external resources, including crisis and support organizations listed on the Safety page. Those organizations are independent of Sintonia. We do not control them, endorse them, or accept responsibility for their content, practices, or policies, and our inclusion of a link is not a referral for professional care.

8. No professional relationship

Using the Site does not create a therapeutic, clinical, medical, psychological, legal, financial, or fiduciary relationship between you and Sintonia or Robin Allard. Nothing on the Site is professional advice, a diagnosis, a treatment plan, or a recommendation for any course of action. If you are in emotional distress, please reach out to the resources listed on the Safety page.

8A. Unwanted, inappropriate, and predatory behavior — what Sintonia does and does not promise

Sintonia is designed to reduce creeper, grooming, love-bombing, financial-scam, and unwanted sexual behavior, but no online platform can guarantee one hundred percent protection from bad actors, and Sintonia expressly does not. Sintonia’s best-effort safeguards include: (a) paid membership with identity and age verification; (b) no public profiles and no browsing of strangers; (c) automatic scanning of letters and messages for predatory patterns (rushed intimacy, financial asks, isolation language, script-style manipulation), with matching messages blocked and sending accounts suspended; (d) a consent-before-viewing gate for messages that appear to contain sexual content, described in Section 8B; (e) the one-tap Report button described in Section 8C; and (f) a clear exit at any moment. These safeguards are automatic,

best-effort, and imperfect. No filter detects everything. You acknowledge that Sintonia disclaims any warranty that any filter will detect or prevent any particular message, image, or conduct, and that your sole remedy for any failure of a filter is discontinuation of use and, if you choose, a report under Section 8C.

8B. Consent before viewing sexual content

Sintonia allows consenting adults 45+ to exchange intimate language with a connection they both welcome. Sintonia does not allow sexual language to be pushed onto a recipient who has not asked for it. When an outgoing message appears, under automatic scanning, to contain sexual content, it is held; the recipient is presented with a one-tap Accept & read / Decline choice before the message is rendered to them. If the recipient declines, the message is not shown to them, the sender is informed that their message was not delivered, and no reason is shared with the sender. Repeated sending of messages that trigger the consent gate, or any pattern suggesting the sender is using the gate to probe for receptivity to unwanted sexual contact, is a violation of these Terms and will result in account suspension. You acknowledge that this gate is best-effort, that no automatic system detects every sexual message, and that you remain fully responsible for your own conduct and for using the Report button if something gets through.

8C. One-tap Report button; account review; no review of reporter

A Report button is available inside every profile, letter, voice note, and Be-Here-Together chat. Pressing Report: (a) immediately blocks the reported party from contacting you through Sintonia; (b) sends the reported account for review; and (c) requires no explanation, justification, or waiting period from you. Reports are routed to the Sintonia safety inbox at hellosintonia@gmail.com with the word Report in the subject line so they are triaged before anything else; once the mysintonia.com domain is fully provisioned, reports will route to safety@mysintonia.com. Sintonia acts on every report. Acting on a report may include warning, suspending, removing, or permanently banning the reported account, at Sintonia's sole discretion, and may include sharing information with law enforcement if required by law or Sintonia's good-faith judgment. Sintonia does not share the identity of the reporter with the reported party. Reporting is protected use; we will not retaliate against a good-faith reporter. Abuse of the Report button (for example, to harass a member against whom you have no genuine safety concern) is itself a violation of these Terms.

8D. Be-Seen video window — mutual consent required

Sintonia offers a synchronous video window called Be-Seen only under the following conditions, all of which must be satisfied for any video or audio stream to begin: (a) both members have completed at least one Be-Here-Together written exchange; (b) one

member initiates an invitation from inside a live Be-Here-Together window; (c) the other member is presented with a consent card describing Be-Seen in plain language and must affirmatively tap Accept; (d) nothing — no camera, no microphone, no preview — activates on either device until both members have tapped Accept; (e) the session is open-ended and runs only as long as both members want it to continue; (f) either member may end the window at any moment, without explanation, and without penalty; (g) Be-Seen is not recorded, transcribed, or stored by Sintonia; and (h) if a member declines, the inviter is simply informed that the window did not open, with no reason shared. Attempting to coerce, pressure, or repeatedly re-invite a member to Be-Seen after a decline is a violation of these Terms and grounds for suspension. Sintonia does not provide ringing calls, drop-in video, or the ability to initiate video contact with any member who has not affirmatively consented for that specific window. You acknowledge that Be-Seen is best-effort, and you remain fully responsible for your own conduct during any video window, including for using the Report button if the other party behaves inappropriately.

8E. Language availability — English and Spanish

Sintonia is offered in English and Spanish (Español). On first visit you will be asked to choose a language, and you may switch at any time from the top of any page. Safety, Privacy, and Terms are published in both languages. Translations are provided for convenience; in the event of any conflict between the English and Spanish versions of these Terms or the Privacy Policy, the English version controls, because Sintonia is organized under Florida law and these Terms are governed as stated in Section 12.

9. Disclaimer of warranties

THE SITE IS PROVIDED “AS IS” AND “AS AVAILABLE” WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, NON-INFRINGEMENT, OR QUIET ENJOYMENT. WE DO NOT WARRANT THAT THE SITE WILL BE UNINTERRUPTED, ERROR-FREE, SECURE, FREE OF VIRUSES OR OTHER HARMFUL COMPONENTS, OR CONTINUOUSLY AVAILABLE. WE DO NOT WARRANT THAT ANY AUTOMATIC SAFETY FILTER WILL DETECT OR PREVENT ANY PARTICULAR CONDUCT, MESSAGE, OR OUTCOME. LINKS FROM THE SITE TO THIRD-PARTY WEBSITES ARE PROVIDED AS A CONVENIENCE; WE DO NOT ENDORSE AND ARE NOT RESPONSIBLE FOR THE CONTENT, PRACTICES, OR POLICIES OF THOSE WEBSITES.

10. Limitation of liability

TO THE MAXIMUM EXTENT PERMITTED BY APPLICABLE LAW, IN NO EVENT WILL SINTONIA, ROBIN ALLARD, OR ANY OF OUR OFFICERS, AGENTS, OR CONTRACTORS BE LIABLE FOR ANY INDIRECT, INCIDENTAL, CONSEQUENTIAL,

SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES, INCLUDING WITHOUT LIMITATION LOSS OF PROFITS, REVENUE, DATA, GOODWILL, EMOTIONAL DISTRESS, OR PHYSICAL OR MENTAL HARM, ARISING OUT OF OR IN CONNECTION WITH YOUR USE OF OR INABILITY TO USE THE SITE, ANY AUTOMATIC SAFETY FILTER OR ITS FAILURE TO INTERCEPT ANY MESSAGE OR CONDUCT, OR ANY CRISIS, SELF-HARM, OR OTHER OUTCOME EXPERIENCED BY YOU OR ANY THIRD PARTY, EVEN IF WE HAVE BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. OUR TOTAL AGGREGATE LIABILITY TO YOU FOR ANY CLAIM ARISING OUT OF OR RELATING TO THE SITE OR THESE TERMS WILL NOT EXCEED ONE HUNDRED U.S. DOLLARS (\$100). Some jurisdictions do not allow the exclusion or limitation of certain damages; in those jurisdictions, our liability is limited to the maximum extent permitted by law.

11. Indemnification

You agree to defend, indemnify, and hold harmless Sintonia and Robin Allard, and their successors, assigns, officers, agents, and contractors, from and against any claims, damages, losses, liabilities, costs, and expenses (including reasonable attorneys' fees) arising out of or relating to your breach of these Terms, any falsehood in your submissions, your misuse of the Site, your violation of any applicable law or any right of a third party, or any claim by any person relating to you that arises from or involves the Site or the forthcoming Sintonia product.

12. Governing law and dispute resolution

These Terms are governed by the laws of the State of Florida, United States, without regard to its conflict-of-laws principles, and, where applicable, by the federal laws of the United States. Except as provided in the following paragraph, any dispute arising out of or relating to these Terms or your use of the Site will be brought exclusively in the state or federal courts located in Duval County, Florida, and you irrevocably consent to the personal jurisdiction and venue of those courts.

Binding arbitration and class-action waiver. At our election or yours, any dispute, claim, or controversy arising out of or relating to these Terms or your use of the Site (other than an action to protect intellectual property or to obtain injunctive relief) will be resolved by binding individual arbitration administered by the American Arbitration Association under its Consumer Arbitration Rules, seated in Jacksonville, Florida or conducted by telephone or online. YOU AND SINTONIA EACH AGREE THAT ANY DISPUTE WILL BE BROUGHT IN THAT PARTY'S INDIVIDUAL CAPACITY ONLY AND NOT AS A PLAINTIFF OR CLASS MEMBER IN ANY PURPORTED CLASS OR REPRESENTATIVE PROCEEDING. You may reject this arbitration provision by emailing us within thirty (30) days of first accepting these Terms with the subject line "arbitration opt-out" and the email address you used to join the waitlist; if you opt out, Section 12's first paragraph governs instead.

13. Termination

We may suspend or terminate your access to the Site, or remove your email address from the waitlist, at any time, with or without cause, and with or without notice. You may stop using the Site at any time and may request removal from the waitlist as described in our Privacy Policy.

14. Changes to these Terms

We may modify these Terms at any time. The current version, with its “Effective” and “Last updated” dates, is always posted on this page. You are responsible for reviewing the Terms periodically. Your continued use of the Site, or retention of your place on the waitlist, after we post a change constitutes your acceptance of the revised Terms. We do not commit to emailing you about every change. If you do not agree to the revised Terms, stop using the Site and request removal from the waitlist.

15. Privacy

Our handling of your information is described in our Privacy Policy, which is incorporated into and made a part of these Terms by reference.

16. Miscellaneous

These Terms, together with the Privacy Policy, are the entire agreement between you and Sintonia regarding the Site and supersede any prior agreement between you and us regarding the Site. If any provision of these Terms is held invalid or unenforceable, the remaining provisions remain in full force and effect. Our failure to enforce any right or provision of these Terms is not a waiver of that right or provision. You may not assign or transfer these Terms without our prior written consent; we may assign them without notice to an affiliate or in connection with a merger, acquisition, or sale of assets.

17. Contact

Questions about these Terms: use the “Reserve my place” button on the homepage with “legal question” as the subject line, or write to [hellosintonia at gmail dot com](mailto:hellosintonia@gmail.com).