

# Privacy Policy

*Sintonia · Eterno amore.*

Effective April 21, 2026 · Last updated April 21, 2026

Sintonia (“Sintonia,” “we,” “us,” or “our”) respects your privacy. This Privacy Policy describes what information we collect through mysintonia.com, why we collect it, how we use it, and the choices you have. Sintonia is a sole proprietorship founded by Robin Allard in Jacksonville, Florida, with a limited liability entity in formation.

## 1. Scope

This Privacy Policy covers how Sintonia collects, uses, shares, and protects information submitted through mysintonia.com and its waitlist, support email, and related communications. The Sintonia mobile application, once launched, will be governed by a separate in-app privacy policy.

## 2. Information we collect

Information you give us. Email address, and, if you provide them, your first name, a short note, city, state, and any other details you choose to add. Information collected automatically. Standard server logs (IP address, device type, browser, referrer, timestamps), and minimal analytics (pages visited, clicks) via a privacy-respecting provider. We do not use advertising cookies.

## 3. Why we use it

(a) To respond to you and maintain your place on the waitlist; (b) to notify you when Sintonia launches and about significant product or policy changes; (c) to detect abuse of the Site, including impersonation, scraping, and attempted unauthorized access; (d) to comply with law, respond to valid legal process, and enforce our Terms; (e) to operate, maintain, and improve the Site. We do not sell your personal information.

## 4. Age

Sintonia is intended for adults 45 and older. We do not knowingly collect information from anyone under 18. If we become aware that we have collected information from a minor, we will delete it promptly.

## 5. How long we keep it

We retain waitlist information until we have notified you of launch, you request removal, or a reasonable period after the Site is retired — whichever comes first. Server logs are retained for up to twelve (12) months. If you request deletion of your information, we will delete it within thirty (30) days except where we are required to keep it by law.

## **6. Sharing**

We do not sell, rent, or trade your information. We may share information with: (a) service providers that host the Site, send email on our behalf, or provide analytics, each bound by confidentiality obligations; (b) law enforcement or other parties, if required by valid legal process or where necessary to protect the rights, safety, or property of Sintonia, our users, or the public; (c) a successor in a merger, acquisition, or sale of assets, in which case we will require the successor to honor this Policy or notify you of a change.

## **7. Security**

We use commercially reasonable technical, administrative, and physical safeguards. No system is completely secure; you submit information at your own risk. If we experience a data incident that materially affects you, we will notify you as required by applicable law.

## **8. Your choices**

You may: (a) ask us to access, correct, or delete information we hold about you; (b) opt out of non-essential emails from us at any time; (c) close or remove your waitlist entry. Use the “Reserve my place” button on the homepage with the subject line “privacy request,” or write to [hellosintonia at gmail dot com](mailto:hellosintonia@gmail.com).

## **9. Safety-related data handling**

When automatic safety systems intercept a message (for example, crisis-language interception or the sexual-content consent gate described in the Terms), Sintonia may retain the fact that an interception occurred, the triggering pattern category, and pseudonymous account identifiers — for purposes of enforcing the Terms, stopping repeat offenders, and improving the filters. Sintonia does not make the content of intercepted messages available to any other member. Reports submitted via the one-tap Report button are retained for account review and safety record-keeping. Be-Seen video windows are not recorded, not transcribed, and not stored on Sintonia servers.

## **10. Language choices & privacy**

If you choose English or Spanish on first visit, we store that preference in your browser (a local preference, not a personal identifier shared with us). Changing languages does

not affect what information we hold about you.

## **11. International visitors**

Sintonia is operated from the United States and intended for U.S. residents. If you visit from outside the United States, you acknowledge that your information will be processed in the United States. We do not market to persons outside the United States.

## **12. Your California rights, and similar state rights**

If you are a resident of California, Colorado, Connecticut, Virginia, Utah, or another U.S. state that grants consumers specific privacy rights, you may have the right to request access to, correction of, deletion of, or a copy of your personal information, and to opt out of certain uses. To make a request, contact us as described in Section 8. We will not discriminate against you for exercising a right.

## **13. Changes to this Policy**

We may update this Policy. The “Effective” and “Last updated” dates at the top of this page indicate the current version. Material changes will be described at the top of this page for a reasonable period, and, where we have your email address, we may notify you by email.

## **14. Contact**

Privacy questions: use the “Reserve my place” button on the homepage with the subject line “privacy request,” or write to hellosintonia at gmail dot com. Mailing address: Sintonia, Jacksonville, Florida, United States (exact mailing address provided upon request).